

# Repair Order

**I hereby instruct session to have the following instrument/device repaired:**

Manufacturer<sup>1</sup>

Article name<sup>1</sup>

Serial number (manufacturer)

session item number<sup>1</sup>

Date of purchase<sup>1</sup>

## Desired service

### **Guarantee/warranty**

See §3 General repair conditions. Please enclose a copy of the proof of purchase.

### **Chargeable repair/preparation of cost estimate**

A fee of € 55 (including VAT) is charged for the preparation of the cost estimate. The fee will be credited if the client places the repair order within 3 weeks of the cost estimate being drawn up. Otherwise, our General Terms and Conditions of Repair shall apply. There may be additional costs for shipping and return shipping. These depend on the size, weight and shipping partner.

## Description

Detailed error description<sup>1</sup>

Accessories sent with the device (e.g. mains adapter, cable, etc.)

Other remarks

<sup>1</sup> Details are required. Unfortunately, we cannot process your repair order without this information

**Details of the client:**

Surname, first name<sup>1</sup>

Customer no.

Street<sup>1</sup>

House no.<sup>1</sup>

Postcode<sup>1</sup>

City<sup>1</sup>

E-mail or phone number for possible queries<sup>1</sup>

**General repair conditions<sup>1</sup>**

[www.session.de/en/general-repair-conditions](http://www.session.de/en/general-repair-conditions)

**I accept the General Terms and Conditions of Repair**

**Data protection information**

[www.session.de/en/data-protection](http://www.session.de/en/data-protection)

The data collected here is used exclusively for the purpose of repair processing. Detailed data protection guidelines can be viewed under the above link.

City

Date

Signature

**Packing list**

- Defective instrument/device, securely packed (preferably in the original packaging)
- Printout of this form, completed in full
- Copy of the proof of purchase

We will get in touch with you after the repair.

Your session service team  
[service@session.de](mailto:service@session.de)

**Shipping address**

**session GmbH & Co. KG**  
**Service Department**  
**Wiesenstraße 3**  
**69190 Walldorf**